

BREACH REGISTER 2022/2023

Ref	Date entered into the Register	Category of Member	No of Members affected	Date Breach Occurred	Description and Cause	Action Taken	Assessment of Breach	Summary of rationale	Reported to tPR Y/N	If Reported, tPR Outcome	Any Additional Actions Required
BR1	03/07/2023	Active	1	11/07/2022	Member did not update address details resulting in correspondence being sent to previous address	Address now updated			N		No
BR2	03/07/2023	Active	1	19/07/2022	Employer input incorrect address on EOY Return resulting in correspondence being sent to wrong address	Data corrected			N		No
BR3	03/07/2023	Active	1	06/01/2023	The incorrect bank details were entered on the pension input form	Data corrected and uploaded to Havering prior to any payment made. Re-training provided to LPPA staff.			N		No
BR4	03/07/2023	Active	2	17/02/2023	Member data held incorrectly on wrong member record - 2 members affected.	Data removed from wrong record and added to correct record. No data was disclosed to incorrect party. Re-training provided to LPPA staff.			N		No
BR5	03/07/2023	Active	1	23/02/2023	Correspondence sent to incorrect address.	Correspondence resent and re-training provided to LPPA staff.			N		No